Pacific Area Technology Specialist Description (Tonga)

Summary

Area Technology Specialists (ATSs) assist with Church technology spanning multiple stakes and districts. They encourage local Church units to have a sufficient number of technology specialists called. They assist with training and supporting technology specialists and fill in where needed. They work closely with facility management groups in providing training and support relative to meetinghouse technology as required. They may also support the Service Centre and other departments with technology needs, if directed. The position can be a Church Service Missionary, or a Full-time Missionary.

Specific Role: Work as the Country technology Specialist for Samoa.

Locations: Nuku'alofa, Tonga. Will report to the Area ICS Manager in Auckland New Zealand.

Local Mission: Nuku'alofa, Tonga

Local Transportation: A pooled office vehicle will be available for transportation as required

Language Requirement: English – Tongan would be beneficial

Time Frame: 18-24 months

Description

- Stays current on meetinghouse technology products, services, and policies
- Works with stakes and districts to ensure that they each have at least one functioning technology specialist wherever possible
- Maintains a list of technology specialists within the local units covered
- Helps to assess needs for additional technology specialists and communicates these needs to local Church leaders
- Works with local unit leaders to develop stake and district technology plans
- Acts as technology specialist for local units where technology specialist does not exist
- Provides training for technology specialists
- Assists with technology needs for multi-stake broadcasts and events
- Assists facilities management groups with training, planning, implementing, and maintaining standard technology in meetinghouses
- Periodically conducts meetinghouse technology reviews
- Acts as escalated support for technology specialists
- Looks for additional resources that may be able to assist with area technology needs

Required Experience

- Temple worthy adult
- Skilled with the following technologies:
    - Computers

- - Printers, copiers, and scanners
    - Wired and wireless computer networks
    - The Internet
    - Audiovisual equipment
    - Network Cabling
- Excellent oral and written communication skills
- Good problem-solving skills
- Well-organized
- Comfortable and effective training others
- Enjoys working with people

Helpful Experience

- Experience serving as a stake technology specialist or clerk
- Expertise with any of the following:
    - lds.org tools
    - LDS applications for mobile devices
    - Webcasting
    - Personal Video Conferencing (PVC)
    - Satellite systems
    - Telephone systems
    - Classroom technologies
- Experience with the following websites
    - LDS.org
    - mhtech.lds.org
    - tech.lds.org
    - Other Church websites

Training Info

- All individuals called to this position will go through a formal training delivered by the Church's Meetinghouse Technology Coordination team.
- Those called as full-time missionaries will receive meetinghouse technology training as part of the Missionary Training Center experience.
- Those not called as full-time missionaries will receive meetinghouse technology training via online training.

Spouse Consideration: Both husband and wife may serve as area technology specialists together, or one spouse can serve as an ATS and the other can have another assignment based in the same location.

If you have questions about serving as an ATS, please contact Elder Gary and Sister Marilyn Peterson:
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- ATS@ldschurch.org